



Vaccine Confidence Toolkit

Resources to support answering frequently asked questions on COVID-19 and the COVID-19 vaccine

This document is designed to support individuals and organisations who wish to engage people in informed discussions about COVID-19 and the COVID-19 vaccine. Delivery of COVID-19 messages are sometimes tricky for organisations and individuals who may not have medical or scientific roots. Doctors of the World UK (DOTW) has developed a toolkit to help with this. DOTW has compiled a list of links to reputable and reliable resources that address Frequently Asked Questions (FAQs) that may be asked by your audience.

You can access the DOTW Vaccine Confidence Toolkit here:

https://www.doctorsoftheworld.org.uk/translated-health-information/?_gr=vaccine-confidence-toolkit

Some people may have questions related to their personal circumstances or medical history. We would generally advise people with any personal concerns to speak to their GP.

Useful websites

NHS: <https://www.nhs.uk/conditions/coronavirus-covid-19/>

Public Health England: <https://www.gov.uk/government/collections/covid-19-vaccination-programme#leaflets,-posters-and-resources>

NHS Scotland: <https://www.nhsinform.scot/illnesses-and-conditions/infections-and-poisoning/coronavirus-covid-19>

Public Health Wales: <https://phw.nhs.wales/topics/immunisation-and-vaccines/covid-19-vaccination-information/>

Northern Ireland Public Health Agency: <https://www.publichealth.hscni.net/covid-19-coronavirus/northern-ireland-covid-19-vaccination-programme/covid-19-vaccination-programme>

The British Medical Journal: <https://bestpractice.bmj.com/topics/en-gb/3000201/patient-leaflets>

Doctors of the World UK: <https://www.doctorsoftheworld.org.uk/translated-health-information/>

London Social Prescribing Resource Pack:

https://mcusercontent.com/ec5dea9536bde16d5a3153530/files/832a3928-9937-4065-ae9e-2d530a5ce35b/London_Social_Prescribing_Resource_Pack_Covid_19_Vaccinations_Responding_to_Vaccine_Hesitancy_FINAL.pdf

Resource links by topic

- **COVID-19 disease and complications**

COVID-19 general information:

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

Health conditions and COVID-19:

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/health-conditions/>

- **COVID-19 vaccination**

COVID-19 vaccination general:

<https://www.doctorsoftheworld.org.uk/coronavirus-vaccine-information/>

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/coronavirus-vaccine/>

<https://www.england.nhs.uk/london/our-work/covid-19-vaccine-communication-materials/>

COVID-19 vaccination safety and side effects:

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/safety-and-side-effects/>

<https://www.england.nhs.uk/london/our-work/covid-19-vaccine-communication-materials/>

<https://www.gov.uk/government/publications/covid-19-vaccination-guide-for-older-adults>

<https://www.gov.uk/government/publications/covid-19-vaccination-what-to-expect-after-vaccination>

- **Pregnancy and Breastfeeding**

Pregnancy and COVID-19:

<https://www.rcog.org.uk/en/guidelines-research-services/guidelines/coronavirus-pregnancy/>

<https://www.england.nhs.uk/london/our-work/covid-19-vaccine-communication-materials/>

Pregnancy and COVID-19 vaccination:

<https://www.rcog.org.uk/en/guidelines-research-services/coronavirus-covid-19-pregnancy-and-womens-health/covid-19-vaccines-and-pregnancy/>

<https://www.gov.uk/government/publications/covid-19-vaccination-women-of-childbearing-age-currently-pregnant-planning-a-pregnancy-or-breastfeeding>

Breastfeeding and COVID-19 vaccination

<https://www.gov.uk/government/publications/covid-19-vaccination-women-of-childbearing-age-currently-pregnant-planning-a-pregnancy-or-breastfeeding>

- **Specific populations**

Carers

<https://www.carersuk.org/help-and-advice/coronavirus-covid-19/covid-vaccine-faqs>

Social care workers

<https://www.gov.uk/government/publications/covid-19-vaccination-a-guide-for-social-care-staff>

Healthcare workers

<https://www.gov.uk/government/publications/covid-19-vaccination-guide-for-healthcare-workers>

People experiencing homelessness:

<https://groundswell.org.uk/the-covid-19-vaccine/>

Gypsy, Traveller and Liveaboard Boater households

<https://www.gypsy-traveller.org/access-to-covid-19-vaccination-and-testing-guidance-for-gypsy-traveller-and-liveaboard-boater-households/>

<https://www.leedsgate.co.uk/coronavirus-news-and-information/your-health>

People of faith

<https://www.interfaith.org.uk/news/covid-19-and-vaccination>

People of Muslim faith

<https://britishima.org/operation-vaccination/hub/statements/>

People of Christian faith

<https://www.cmf.org.uk/resources/covid-19-resources/>

<https://www.cbcew.org.uk/home/our-work/health-social-care/coronavirus-guidelines/update-on-covid-19-and-vaccination/>

People of Hindu faith

http://www.hfb.org.uk/images/covidguide/HFBCovid19_vaccine_leaflet_2021_FINAL.pdf

Non-UK nationals

<https://www.london.gov.uk/what-we-do/european-londoners-hub/information-coronavirus-covid-19-non-uk-nationals>

Audio-visual resources

- **COVID-19 general**

<https://www.england.nhs.uk/london/our-work/covid-19-vaccine-communication-materials/>

(multiple languages available)

- **COVID19 vaccine and vaccination (NHS animations)**

<https://www.youtube.com/watch?v=f2JKMtHwu0E>

<https://www.youtube.com/watch?v=lcTQ9cea8hQ>

<https://www.youtube.com/watch?v=zgtWpwkS9u4>

<https://www.youtube.com/watch?v=eHzl3gxgvDM>

- **Safety and long-term side effects (NHS animations)**

<https://www.youtube.com/watch?v=EzMvod23h9U>

<https://www.youtube.com/watch?v=9XxxcqZ2qtw>