



Doctors of the World UK
Safe Surgeries QIP Introduction
What is going to happen and when?



WHAT IS THE SAFE SURGERY QIP?

- ST3 led Quality Improvement Project
- Designed to disseminate the Safe Surgeries Initiative across GP practices
- Aims to improve access to healthcare for migrants in vulnerable circumstances.
- ST3 will assess current practices, implement the Safe Surgeries training, reassess the success of the training and present their findings





WHY IS IT NEEDED?

- Through running the DOTW clinic we know that vulnerable migrants have found it difficult to access primary health care
- Practice administrative procedures and lack of awareness of NHS England policy means that many GP practices have barriers to access.



Vulnerable patients who have been unable to access care include:

- Pregnant women
- Survivors of trafficking
- People who have fled war



BENEFITS FOR THE PRACTICE

- **Improve access** to primary care for vulnerable members of your local community;
- Support to **fulfil contract obligations** as defined in [NHS England guidelines](#) (e.g. preventing ID and proof of address being barriers to registration);
- **Support successful CQC inspections** by helping practices deliver an [Effective, Responsive and Caring](#) service;
- Support staff learning and skills-building through **free training, information-sharing and resources**;
- **Membership of a community of providers** which actively promotes a better NHS, helping to tackle health inequalities and provide accessible healthcare for those that need it.



WHAT WILL HAPPEN AND WHEN?

Everyone in the practice admin and clinical fill out the knowledge and attitudes questionnaire



1 hour training session for both admin and clinical staff



ST3 observe/interview admin staff to assess current practices over 1-2 weeks.



A new patient registration policy will be implemented in the practice and the practice will join the Safe Surgeries network



3 months re-assessment



Present your findings